



imp consultores



Who are we...

Our firm provides consultancy services in operations management, specialized in management systems and productivity improvement

1994



Founded in 1994

1996



Management Systems Area

1998



Nationwide Expansion

2005



Internationalisation

2014



20th Anniversary

What make us different?

“We have helped our clients make the most important strategic, operational and organizational decisions and nowadays more than 80% of them have worked with us before”



National and international clients

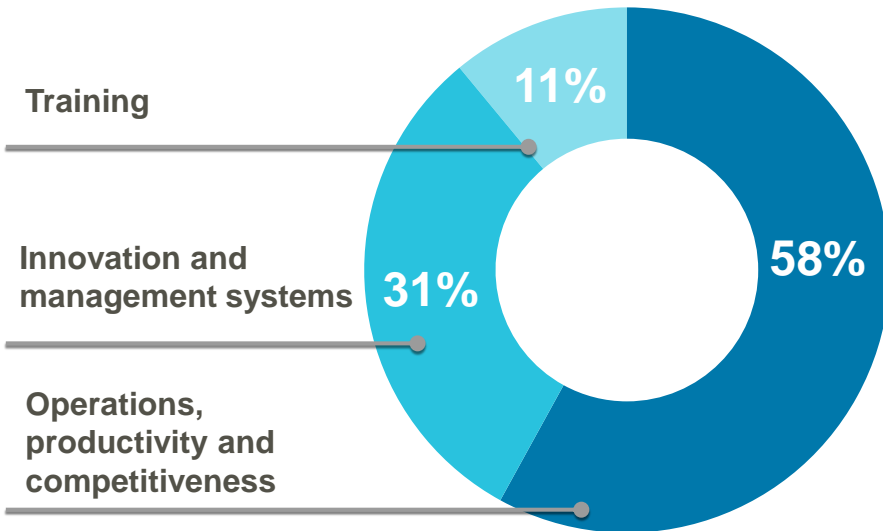
Clear project and process orientation. Planning information systems and projects monitoring

High quality personnel identified with company culture

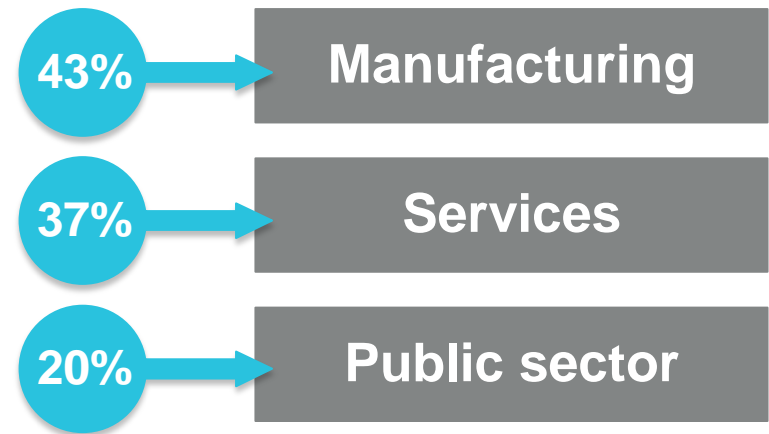
Over 2.000 projects

Some numbers

Business areas



Sectors

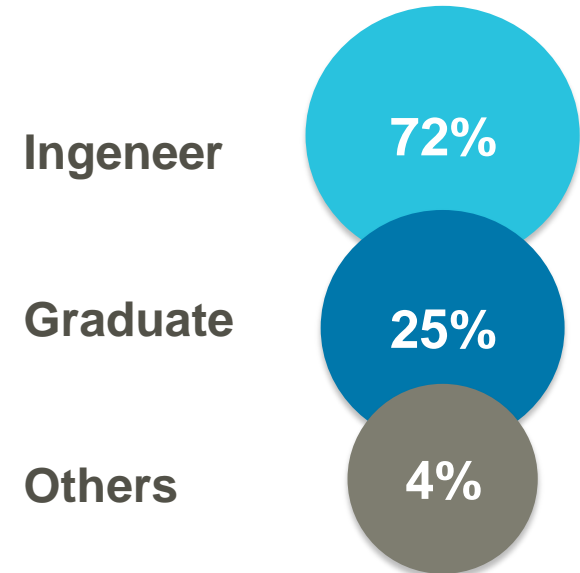


Some numbers

Global presence



Team



Leaders



Emilio Gómez
Chairmen



Rocío Escribano
Project Managers



Jose Manuel Silva
Project Managers



Marcos Rodríguez
Internacional Markets



Octavio Garrido
Business Development
Manager



Juan Luque
Project Managers



Pablo Soriano
Project Managers



José Ignacio Clemente
International Markets

How are we organised

Area of operations, productivity and competitiveness

- Innovation and business diagnosis
 - Processes innovation and reengineering
 - Organizational redesign
- Balanced Scorecard

Area of innovation and management systems

- Quality
- Environment
- R&D&i
- Occupational risk prevention
- Corporate social responsibility
- Food safety

Area of training and human resources

- Training programmes
- Remuneration policies
- Equality and conciliation plans

What we mean by Operations Management

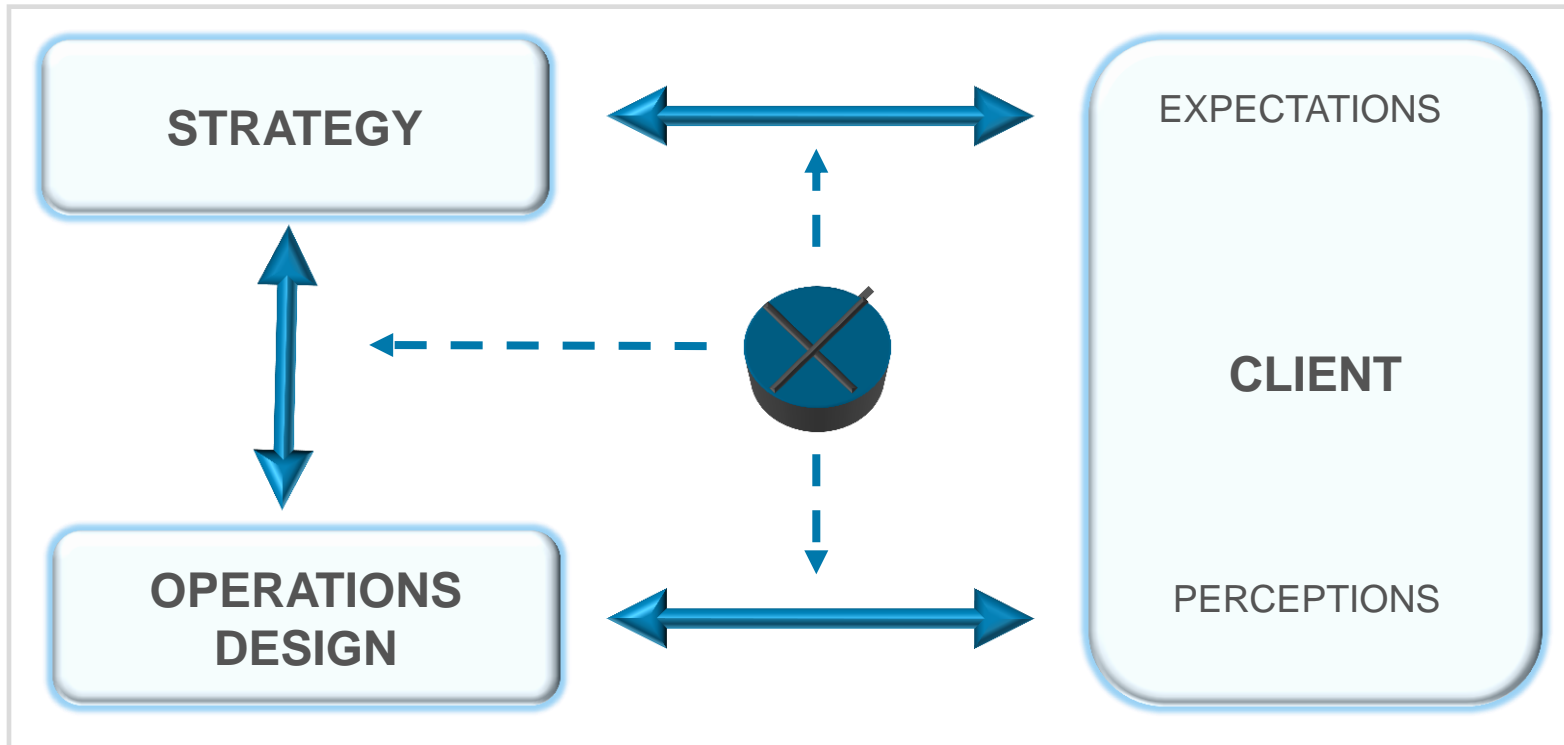
Operations are all activities and processes done in companies and organizations to ensure strategies are consistently, efficiently and economically met.



“**Operations** comprise all company processes: from the birth of a new idea through to final customer satisfaction, by improving process efficiency”

“Involving people is a key factor in order to create a change company culture, always taking in consideration the strategic priorities of the company”

Operations



Operations, Productivity and Competitiveness

Company Analysis and Diagnosis: Assessment of potential improvement and establishment of actions to improve productivity.

Improvement and Process Innovation Projects.

- Process re-engineering
- Supply chain management
- Logistics and distribution management

Productivity and Competitiveness Improvement

- Lean Manufacturing: 5S's, SMED, TPM
- IMP Lean assessment

Management control systems

- Balanced Scorecard (BSC).
- Definition and implementation of incentive systems based on productivity.

Project management. Critical chain.

- Definition of parameters for project management based on critical chain and PMBOK.
- Tools for defining, organizing, planning, monitoring and completing projects successfully.

Management Systems, Innovation and Excellence

We develop and implement management systems that provide **real value** to the organization and support the objectives of each client, allowing continuous **improvement of competitiveness** and efficiency in a sustainable manner, relying on innovation applied to processes and strategy in the company.

Our management systems are simple and graphic, computer supported, easy to maintain, focused on integrating results.



“Innovation is a real competitiveness advantage”

Management Systems, Innovation and Excellence

Excellence models and TQM

- Self-assessment using EFQM models and definition of improvement plans.
- Preparation for awards and seals of excellence.

Development and implementation of certifiable management systems

- ISO or similar standards for: quality, environment, occupational health, social responsibility, R&D, food safety and other specific sectors.

Development and implementation of systems for compliance with legal requirements

- CE mark, accesibility, personal data protection, environmental requirements, sanitary registration

Products and Services Certification

- Development of product or service manuals.
- Certification of products and services.
- Integrated Systems

Human Resources and Training

“**The human factor** is decisive for the success of organizations”

Our main contribution in this area is to contribute to organizational productivity and personal enrichment with services based on knowledge of clients' needs, the application of innovative solutions and professional attitudes.

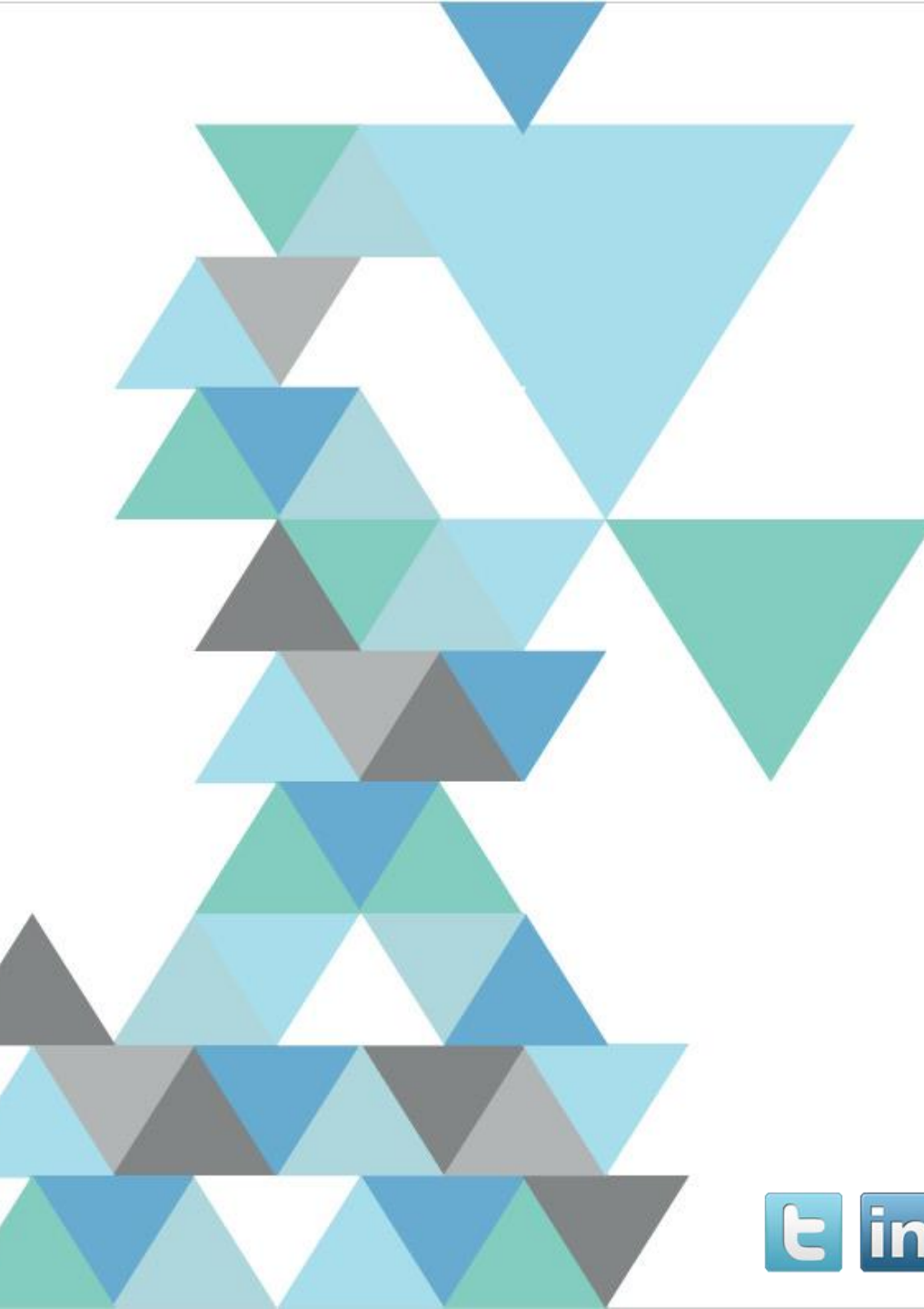
The services we offer include:

- Remuneration policies.
- Implementation of relevant training programmes.
- Implementation of equality and conciliation plans.



Our clients





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